

## Residential Refuse Collection

### Contract Term Sheet – draft 10-30-2013

Subject	Summary of Text	Notes, If Any	Reference
<b>Scope of Services</b>		Look here for list of required services	Exhibit B
<b>Suggested Hauler</b>	CR&R		Multiple places
<b>Term of Agreement</b>	Seven Years, with one three-year option		Section 2.2.2 and Section 2.2.3
<b>Compensation</b>			Exhibit C
<b>CPI Adjustment</b>	2.5% maximum per year		Section 3.3, 3.4.2, and Exhibit C
<b>Other adjustments</b>	Tipping fees and fuel can also be adjusted outside of the 2.5%	Generally, these items are not controllable by vendor and are “pass-through” charges	Section 3.4.2
<b>Monthly Reports</b>	Complaints, tonnage, waste stream, third party vendors		Section 4.2.1
<b>Quarterly Reports</b>	Safety, citations, inspections		Section 4.2.2
<b>Audits</b>	City has right to audit Hauler for compliance		Section 4.4
<b>Containers</b>	Hauler provides, quality condition, three sizes, uniform appearance, lids, cart maintenance and replacement, more.		Section 5.1.1.1
<b>Vehicle Specifications</b>	Clean, good repair, marked with Hauler name and phone #, alternative fueled (CNG-LNG), less than 10 years of age, spill preventative equipment, SMART service location videos		Section 5.1.3 A-M
<b>English Communications, Neatness</b>	All employees must be able to communicate in English, be neat in appearance and uniform		Section 5.4 C, D
<b>Customer Service Surveys</b>	Periodically then once every three years		Section 5.6
<b>Hire City Employees</b>	Must interview and make employment offers, offer at current hourly base rate paid by City.		Section 5.12
<b>Dedicated Route Supervisor</b>	Hire a route supervisor just for Newport Beach		Section 5.13
<b>Insurance, Bonds,</b>			Section 6.1 – 6.3
<b>Damages</b>	Liquidated (monetary) damages if service standards not met. From \$50/day to \$25,000.	Detailed list included for various damages	Section 7.1 B (1-7)

## What's in Exhibit B – Direct Services

Subject	Summary of Text	Reference
<b>Containers</b>	Hauler provides options for three sizes – 32, 64, or 96 gallons. You can pick any size(s) you want, as many as you want.	Section B.1.2.1.1
<b>Putting out extra stuff</b>	You can put stuff beside the cans and it will be picked up. Remember that the Newport Beach Municipal Code (Section 6.05) requires the use of containers.	Section B.1.2.1.1
<b>Recycling</b>	Entirely optional and at customer's request, free carts to customer	Section B.1.2.1.2
<b>Manual Service in Some Areas</b>	Hauler will collect manually where automated is not feasible	Section B.1.2.1.3
<b>Removal/recycling of old cans</b>	Hauler will remove and recycle old cans.	Section B.1.2.1.5
<b>Bulky Items</b>	Things like mattresses, sofas, chairs, etc will be picked up – best to call first	Section B.1.2.2
<b>Summer Saturday Collection</b>	2 Saturdays prior to July 4 <sup>th</sup> through Labor Day	Section B.1.3
<b>Cart placement</b>	Curbside, alley, or set back up to 10' from property line	Section B.1.4
<b>Holiday Trees</b>	Three weeks, must cut those trees that are 6' tall or taller.	Section B.1.5
<b>Container pull-out service for the disabled</b>	If not disabled, individuals may work directly with the hauler for "backyard" pull-out service at a monthly fee	Section B.1.6
<b>Enhanced Bulky Item Pickup</b>	Hauler will collect large items like mattresses and sofas four times a year, four pieces per pickup – give one business day advanced notice.	Section B.1.7
<b>Sharps Collection</b>	Hauler will provide pre-paid mail back containers for needles and syringes.	Section B.1.10
<b>Waste such as oil, paint, pesticides, batteries, certain electronics, more</b>	Known as HHW, Hauler will collect on an on-call basis at no charge to the resident	Section B.1.11
<b>Community Shred Day</b>	2 events/year	Section B.1.12
<b>Mulch Giveaways</b>	Local residents able to receive compost for free at compost giveaway days	Section B.1.13

<b>Subject</b>	<b>Summary of Text</b>	<b>Reference</b>
<b>Anaerobic Digester</b>	An optional program for the removal of food waste and other organic wastes from the trash stream	Section B.1.14
<b>Diversion and Recycling</b>		B.2.1 – B.2.4
<b>Missed Pickups</b>	Collect by close of business the following day.	B.4.1.3
<b>Dedicated Route Supervisor and Service Liaison</b>	Hauler must assign a specific individual to the Newport Beach service area, must designate a field supervisor as Service Liaison	B.4.3, B.10.2
<b>Educational Campaigns/Public Awareness</b>		B.7
<b>Hauler Office</b>	In Stanton, but with open hours from 8:00 a.m. to 5:00 p.m. Monday – Friday	B.9.1